



Md Jubayer Ahsan

Project Manager | Scrum Master | Agile Coach | Driving Business Success

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PROFESSIONAL SUMMARY

Accomplished Google certified Project Manager & Scrum Master with 12+ years' software development and project management experience. Consistently achieving 80% - 90% release goal attainment through Servant Leadership. Skilled in leading cross-functional teams, conducting training, and mentoring. Proficiently facilitated Scrum ceremonies, enhancing productivity 10%-15%. Effective communicator aligning stakeholders with project goals. Expert in budgeting, risk management, and driving optimal user experience. Strong attention to detail, problem-solving, and fostering collaboration. Adept at facilitation, servant leadership, conflict resolution, and continuous improvement for driving Agile success.

Experience



Scrum Master | Project Manager (Remote)

SI Portal Inc.

Florida, USA

April 2023 – Present

Facilitated Scrum events, removed impediments, supported the development team, monitoring progress, and communicated with stakeholders. Also focus on continuously improving the Scrum process and project management practices.

- Facilitating all Scrum ceremonies, such as the Sprint Planning, Daily Standup, Sprint Review, and Sprint Retrospective meetings.
- Working with the Product Owner to manage the product backlog and ensure that it is prioritized and groomed regularly.
- Helping the team stay focused on the Sprint goal and ensure that they are working on the highest-priority tasks.
- Responsible for removing any impediments that are blocking the team from making progress, such as organizational or technical barriers. Encourage collaboration among team members and promote a culture of openness and transparency.
- Identifying and manage risks associated with the project, including both technical and non-technical risks.
- Tracking the progress of the project against the established timeline and budget.

- Communicating regularly with stakeholders, including team members, executives, and customers, to keep them informed about the project's progress.
 - Coaching the team on the Scrum framework and Agile principles and help them continuously improve their processes.
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Innovation Lead & Project Manager (On Site)

Service Way

Jeddah, Saudi Arabia

January 2021 – December 2022

As an Innovation Lead and Project Manager, my daily work involves identifying and prioritizing innovation opportunities, developing and executing innovation strategies, managing the project team, monitoring project progress, and communicating with stakeholders. I also focus on continuously improving the innovation process and project management practices to ensure successful outcomes.

- Introduced and executed effective project management strategies, optimizing resource allocation and project timelines.
 - Leveraged Agile methodologies to enhance project workflows, resulting in a 10% reduction in project delivery time.
 - Orchestrated seamless integration of innovative solutions into existing processes, resulting in a 20% improvement in operational efficiency.
 - Managed the project team, provided guidance, support, and direction as needed to ensure successful project outcomes.
 - Collaborated closely with clients to understand their needs and deliver tailored solutions, resulting in a 90% client satisfaction rate. Developed strong client relationships and managed expectations to ensure project success and drive business growth.
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Technical Project Manager (On Site)

Vivid Technologies Ltd (Banglavisision Inc.)

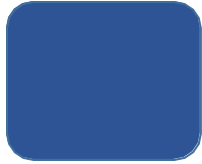
Dhaka, Bangladesh

September 2014 – December 2020

Involved planning, organizing, and overseeing technical projects from conception to completion. Ensured that projects are completed on time, within budget, and to the satisfaction of stakeholders. Also managed project teams, ensure that they have the necessary resources, and facilitated communication and collaboration. Additionally, identified and mitigated technical risks, resolved technical issues, and continuously improved the technical project management process.

- Successfully delivered on-site technical projects, ensuring end-to-end execution within scope, time, and budget, resulting in a 90% project completion rate.
- Orchestrated seamless collaboration among cross-functional teams and stakeholders, aligning project objectives and leveraging Agile practices for efficient workflows.

- Led and mentored a high-performing team of technical experts, fostering a culture of innovation and achieving a 25% increase in team productivity.
 - Maintained proactive and transparent communication with clients, earning a 95% satisfaction rate and securing repeat business opportunities.
 - Pioneered the integration of emerging technologies, optimizing operational efficiency by 30% and positioning the organization as an industry leader.
 - Proactively identified and mitigated project risks, successfully delivering 100% of projects on time and within budget.
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Senior Software Engineer / Team Lead (On Site)

Vivid Technologies Ltd (Banglavisio n Inc.)

Dhaka, Bangladesh

September 2008 – August 2014

Managed a team of software developers, provided technical guidance and mentorship to team members, ensuring that project requirements are met, and participated in the software development process. Focus on continuously improving the team's software development practices, provided input on technical design decisions, and collaborated with stakeholders to ensure that project objectives are met. Additionally, managed budgets, and conducted performance evaluations.

- Spearheaded software development projects as a Senior Software Engineer, consistently delivering high-quality code and innovative solutions that met or exceeded client expectations.
 - Led and mentored a cross-functional team of software engineers, optimizing collaboration and achieving a 15% increase in project efficiency.
 - Acted as a technical focal point for on-site projects, ensuring seamless communication between development teams and stakeholders.
 - Innovated and implemented software design patterns and best practices, resulting in a 30% reduction in system bugs and enhanced overall product stability.
 - Collaborated closely with product managers and clients to define project requirements, leading to a 95% client satisfaction rate and repeat business opportunities.
 - Championed the adoption of new technologies, increasing team productivity by 20% through the introduction of streamlined development tools and processes.
 - Successfully led the development and launch of a mission-critical software application, achieving 100% on-time delivery and surpassing performance targets.
 - Create training materials and provide training to all the AC-Land, ADC-Revenue and Divisional Commissioner in Rangpur, Khulna and Barishal on Land Case Management System.
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Education

East West University

BSc in Computer Science and Engineering
2003-2007, Dhaka, Bangladesh

Language

Bengali, English, Hindi and Japanese

Skills

- Agile Project Management
- Attention to Detail
- Project Plans
- Risk and Change Management
- HTML, Java Script, Angular JS
- MS Power BI, Tableaue
- Conduct Training
- Project Performance
- Communication
- Project Documentation
- Problem Solving
- .net, .net core, C#, PHP
- Google Data Analytics Lookerstudio
- Facilitation
- Retrospectives
- Internal Communication s
- Sprint Planning
- MS SQL Server, My SQL
- Jira, Asana

Projects

School Management System (School in Web)

2014. [SaaS](#) based system more than 40+ client serve from single code. Client: Generic. Tools: Asp.Net (C#), SQL Server, [Ext.Net](#) Team: 3-4 Modules: Admission, Academic, HR & Payroll, Accounting, Student (Attendance, Result processing, Fees collection), Routine, Document Management, Notice, News, SMS, Attendance device integration and so on. [schoolinweb.com](#)

School ERP

2013-20. SaaS based system more than 2+ client serve from single code. Client: Generic. Tools: Asp.Net (C#), SQL Server, Ext.Net. Team: 4-12. Modules: Admission, Academic, HR & Payroll, Student (Attendance, Result processing, Fees collection), Routine, Document Management, Notice, News and so on. [Dhaka Residential Model College Rajuk Uttara Model College](#)

Web Based Land Appeal Case Management System and Digitization of Land Appeal Board Library

2012-14. Team: 3-8. Tools: ASP.NET(C#), Ext.net 2.5, MS SQL Server 2014. Project type: To develop suitable, dynamic, web based land case management application for land ministry and to sync with Land Appeal Board to streamline their activities so that both of the management & C itizens can be benefited by using this system & get their case related information within a click. [lab.portal.gov.bd](#)

Civil Suite Management System

2016. Team: 3-5. Tools: Asp.Net (C #), SQL Server, [Ext.Net](#) . Project type: To develop suitable, dynamic, web based land case management application for land ministry and to streamline their activities so that the management can be benefited by using this system & get their case related information within a click. [www.minland.gov.bd](#)

Audit Trail (Project Management System) - USA

2011-13. Client: akorbi.com. Tools: ASP.NET, Ext-js, Ext.net, Ajax Toolkit, JQuery, Web service, Quick Books, MS SQL Server 2008. Team: 12. [AerialPM®](#)

13 Ecommerce site - USA

2008-10. Client: VIR (VERY IMPORTANT RELATIONSHIPS) - USA. Tools: asp.net, Telerik Rad Controls, Ajax Toolkit, Web service, Sql Server 2005. Team: 6. [myvir.com](#)

Rent Management System

2021-22. Client: Service Way - KSA. Tools: ASP.NET(C#), Ext.net 2.5 & MS SQL Server 2012. Team: 2-4. [serviceway.sa.com](#)

Petrol Station Automation

2021-22. Client: Service Way - KSA. Tools: ASP.NET(C#), MS SQL Server 2012. Team: 2-4. serviceway.sa.com

ERP Enterprise Resources Planning

2012. Client: Generic. Tools: Asp.Net (C#), SQL Server. Standard: ISO. Team: 5-7. Business Type: Production or manufacturing, importing-exporting, buy-sell trading. It maintains information of buy or production information including purchase raw materials. Maintain stock/inventory and keep sales information. Modules: Production, Purchase, Sales, Accounts, HRM-Recruit, Training, Leave/Holiday, Attendance.

Credentials and Certifications

Google Project Management: by Google on Coursera. Certificate earned on May 3, 2023

Scrum Master Certification by LearnQuest on Coursera. Certificate earned on March 13, 2023

Agile with Atlassian Jira by Atlassian University on Coursera. Certificate earned on November 6, 2022

Intermediate SQL Queries on Datacamp. Certificate earned on MAY 09, 2022

SQL for Joining Data on Datacamp. Certificate earned on MAY 30, 2022

Introduction to Data Analytics using Power BI on Datacamp. Certificate earned on MAY 30, 2022

Consultant History

Capacity Building for Teaching-Learning of Statistical Data Mining for Agriculture, Bioinformatics and Environment (Window-1, CP-3305)", HEQEP, Round-3, Hajee Mohammad Danesh Science and Technology University, Dinajpur-5200

Business Network Institute (BNIBD) LTD. (BNI Co Ltd Japan & BNI-BD Ltd Dhaka Office Bangladesh)

References

Available upon request